



Propertymark Member makes the Switch to TDS Custodial

As a leading lettings agency in Carlisle for over 20 years, [Letting Centre Carlisle](#) knows what it takes to deliver excellent service year after year.

In 2016 the agency chose to use both [TDS Insured](#) and [TDS Custodial](#) to protect its tenancy deposits. As [Propertymark](#) accredited agents, they were entitled to a discounted rate on the TDS Insured scheme.

In 2020, they decided to make the switch and move all deposits to TDS Custodial.

“After using both tenancy protection schemes for five years, we found the free Custodial scheme to be a better platform all round for our business,” commented [Adrian Mason, Managing Director](#) at the Letting Centre Carlisle.”

As a popular family-run business in the area, the agency has forged a reputation for providing high quality, easy-to-use property services. They pride themselves on being a forward-thinking business that embraces new technologies and challenges industry norms through innovation to differentiate themselves from their competitors. As fellow industry innovators, TDS shares that same ethos.

“We found the switching process easy from beginning to end thanks to the guidance from [Sean Timoney](#), the TDS Client Relationship Manager. They kept in contact with regular updates and helped to smooth out potential issues. We would definitely recommend TDS Custodial to other letting agents.”

Switching is easier than many agents may think. You can move your deposits to the free TDS Custodial scheme from an alternative deposit protection scheme and enjoy an easier life with our easy-to-use dashboard. It's packed with a host of features that give you greater control over your tenancy deposit management and administration. [Learn more.](#)

Are you a Propertymark agent? If you choose to use TDS Insured, you'll receive the best TDS/industry rates. [Learn more.](#)

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