



Anthony Brown Estate Agents' 14 Year Relationship with TDS Deposit Protection

Anthony Brown Estate Agents are no strangers to longevity. In 2023, the independent family estate agency will be celebrating 50 years in the Welsh property industry, where they've been successfully serving Llantwit Major and Vale of Glamorgan.

The NAEA regulated lettings agency joined Tenancy Deposit Scheme (TDS) in 2007. The industry had been calling out for the protection of tenants' deposits/bond as the residential lettings sector boomed.

After registering their tenants' deposits in the [TDS Insured Scheme](#), the longest-running scheme in the UK, the staff attended [TDS Academy Adjudication workshops](#) to gain a deeper understanding of the tenancy deposit protection (TDP) process.

The courses, which were led by in-house adjudication experts at TDS, took the staff through deposit dispute scenarios and explained how those disputes could be avoided and resolved with the right processes and evidence in place.

“In all the time we've been protecting deposits with TDS Insured, we've only ever had two disputes raised in 14 years - and one was resolved before going any further with the TDS!”

To ensure the team at Anthony Brown were kept up to date with tenancy legislation and TDP process developments, staff also signed-up for special bulletin emails from TDS, which kept them informed of the latest news. This helped them to maintain compliance and peace of mind when managing tenant deposits.

“We are now in our 14th year of consecutive membership with the TDS, whose customer service is still second to none. We look forward to continuing to beyond our 50th year celebrations with them,”

Mark Brown,
Anthony Brown Estate Agents

As long-standing friends and suppliers to Anthony Brown, we look forward to celebrating with them, too.

Agents that [switch](#) to TDS, stay with TDS. Why not join them and discover how much easier and quicker your tenancy deposit management can be? [Register your deposits with TDS today](#)